



FAQ - TRADE STANDS

- **When can I get in?**

Open space stands have access to set up from 10.00am on the Tuesday prior to the show. Retail, food and craft exhibitors have access from 10.00am on the Friday, the day before the show.

- **Where can I park?**

If you have ordered enough space and it does not pose a risk to visitors/other traders, you are welcome to park your vehicle within your stand space. If you are on the Retail & Craft Avenues there is parking for one vehicle per trade stand to the rear of your marquee, providing traders park considerately. For the Food Avenue, a designated Food Exhibitors car park (1 vehicle per trade stand) will be available within the Showground. All other exhibitors must use the trader's car park which is less than a 5-minute drive from the showground. Once the showground is closed for break down, the car park can be accessed directly from the showground over the bridge near the Horse area will open.

- **How many tickets do I get?**

It depends on the size of stand you book – please see the price list it will be a minimum of 3 passes.

- **Where is my stand?**

This will be confirmed in the Summer by email. If we cannot accommodate you in your chosen area, you will be contacted by phone before this.

- **Who do I contact for help and in an emergency?**

The nearest steward or if you cannot see one, please call the Moreton Show office line 01608 651908 which will divert to the Show Secretary onsite. During build up there will be a manned office located near to Gate 5A.

- **Where can I get drinking water?**

The showground map will have drinking water points clearly indicated.

- **How do I book WIFI?**

Basic WIFI to undertake financial transactions is not included in your booking fee. Once you have booked your pitch you will be sent a link to the Attend2IT website to book WIFI, which will cost £5 inc VAT for the first device. Attend2IT will provide login details and joining instructions.

- **How do I book Grass cutting/Electricity?**

If you have not reserved this as part of your original booking, please email showground@moretonshow.co.uk to add this to your booking. If it is the week of the show you will need to contact the someone in the site office and pay for this when you arrive onsite.

- **When do I have to pay by before losing the space?**
Please pay for your stand at the time of booking. Post application payment is no longer accepted.
- **What is included in the stand booking price?**
If you book open space you get just that! Moreton Show is a greenfield site so it is up to you to bring suitable equipment to display your goods, think about how it will look to the visitors and how people can come in to see what you have on offer. Make the best use of the space you have booked. The Craft & Retail Avenues and Food Avenue are tented shopping avenues. These areas will be mown ready for you to set up into them.
- **I have not received my tickets what should I do?**
Your tickets are sent by email, so we can re-send these for you if you call into the office, please check your junk folders first.
- **I need some more tickets over what I am allocated for staff, family etc?**
You will need to pay for these – please visit www.moretonshow.co.uk and order the tickets online. You can print or email the PDF's to the relevant people.
- **Do you have security onsite?**
Yes, security is onsite from the Tuesday prior to the show until the Monday morning following the show. However, the site is very busy particularly during build up and breakdown and Moreton Show Society do not accept liability for any accidents, damage or loss incurred during your time at the Show.
- **Where am I located?**
Please use the stand list to find your stand number and then the map to look where you are; Stands are located numerically and flow in order as much as they can from the beginning of Zone A.
- **What stand number am I?**
This information will be confirmed in your joining instructions then available to download from the website.